

Health and Well Being Provider Forum

Minutes of the meeting held on Wednesday 14 June 2017

Present

Helen Jaggat	Berneslai Homes (Chair)
Pauline Kimentas	Age UK
Andrew Pearce	Caremark
Cindy Mitchell	SYHA
Richard Walker	TLC Homecare
Nicola Lang	SWYPFT
Jo Clark	CAB
Anne Simmons	Alzheimers Society
Kevan Rigggett-Barrett	BPL
Sam Goulding	IDAS
Jamie Wike	NHS Barnsley CCG
Sean Rayner	SWYPFT
Phil Parkes	SYHA
Rachel Neale	VAB
Keith Dodd	BMBC (Item 9)

	<u>ACTION</u>
<p><u>Item 1 – Apologies</u> Apologies were received from Tim Wilson, BPL; Tyler Moore, Centrepoint; Stephen Gallagher, Barnsley Futures; Carolyn Ellis, VAB; Cath Bedford, NHS; Teresa Gibson, VAB; Richard Walker, TLC Homecare</p>	
<p><u>Item 2 – Minutes of meeting held</u> These were agreed as an accurate record.</p> <p><u>Item 2.1- Matters arising</u> <u>Newly commissioned providers</u> – an invitation had been extended to join the forum and all new providers had expressed a desire to attend future meetings. <u>Dementia Friend Sessions</u> – AS reported a reminder e mail had been circulated to providers asking that any Dementia Friends Champion record Dementia Friends Information sessions on the website to ensure records are up to date. A reminder will now be sent every 12 months to ensure the database is up to date. HJ said that as dementia is one of the priorities of the Health and Wellbeing Board it would be useful to discuss the work that providers are doing in relation to this at a future meeting. As work is currently being done on producing a Barnsley Joint Dementia Action Plan HJ agreed to circulate to this to the forum for any comments.</p>	HJ
<p><u>Item 3 – Health and Wellbeing Board</u> An update was provided on the key points from the meeting held on 6th June attended by HJ/SR.</p> <ul style="list-style-type: none"> • Feedback received from the Children and Young People’s Trust Executive Group. Focus was on the impact of a smoke free 	

<p>generation and seeking young peoples' views on transport within the borough.</p> <ul style="list-style-type: none"> • Starting to look at delivery of 0 – 19 years services which fall within the LA's remit. • Safer Barnsley Partnership Board – advised of new commissioning providers. Paper tabled on the new Safer Neighbourhood Services. Council's Community Safety Team and Police coming together in co-located services. Central hub at Churchfields in the town centre with 4 area hubs to be based at Royston, Goldthorpe, Kendray and the town centre. Focus will be on dealing with families who have multiple and complex needs. As part of the new commissioning providers who deal with domestic abuse and mental health will be part of the process. • Raised how the public ask questions at Board. The lead officer from the various partnerships attending extract a specific item from their minutes to share into Board. As the forum has representation HJ said providers may wish to reflect on one key message from the minutes that could be shared at future Board meetings. • Paper tabled on adult social care funding as Barnsley received an additional one off sum of £11 m. over the next 3 years. The paper identified and the Board approved how the additional resources would be invested. HJ outlined the main areas of spend and asked if the forum had any comments on the allocation of the funding. The forum raised the following comments which HJ agreed to feedback, in particular to SSDG. <ul style="list-style-type: none"> – Concern expressed on allocation of only £700,000 (6% of total available) to recruit and retain staff across entire social care sector in Barnsley when considered against the level of investment of £800,000 over the 3 year period to increase the Council's management and infrastructure. . Felt that 6% of the allocation was unlikely to impact on enhancing the quality and sustainability of providers' businesses. – Felt there would have been some reference to the domiciliary care market rather than just nursing home beds. – Requested understanding of the Carers Centre model which fell under Communities. – As only £4.3 m. of the £11 m. spend has been detailed in Appendix 2, requested detail on how remaining spend will be allocated. • Any further comments to be forward to HJ. 	<p>HJ</p> <p>All</p>
<p><u>Item 4 – Stronger Communities Partnership</u> PP reported that no further Partnership Board had been held since the previous meeting of the forum. However a dedicated workshop had been held on 23 May 2017 on the Early Help Strategy 2007 – 20200. This was attended by members of the Health and Wellbeing Board,</p>	

<p>BMBC, CCG, third sector providers and facilitated by Jayne Hellowell, Head of Commissioning, BMBC. Key points from the Workshop were noted:</p> <p>Initially summary of key achievements of the groups sitting underneath the Partnership were given and noted as:</p> <p><u>Anti Poverty Steering Group</u> – second community shop opened in Athersley with growing project on adjacent land. 50 all electric properties fitted with gas supplies from Better Homes Energy Fund, Council wide fuel poverty training has been done to support and address signs of poverty.</p> <p><u>Early Help Steering Group</u> – input into community nursing offer, South Yorkshire Fire and Rescue Safe and Well, Families Centres have now increased number of early help assessments therefore giving better outcomes for children and families. Shared promotional video for early help which is about to be launched. PP agreed to circulate to providers when available.</p> <p>The workshop then posed 3 questions. These and the key responses were noted as:</p> <p>Q.1 What were the future priorities around early help? Information sharing – noted that W. Lowder looking at BMBC systems and how they interact and then will look to tie into this. Providers raised the role of the third sector in delivery of this agenda and how they could contribute. Felt that a number of organisations could contribute that are quite peripheral. Organisations that have a contract to deliver specific pathways are more embedded into this agenda. Raised that there was no service user representation therefore further input from community needed to understand impact of the services they receive.</p> <p>Q2. How will we know if we've got there? Need to consider how you hear the customer voice and measure intervention – all in attendance struggled on how you record that people are happier and more confident to be more independent. Felt that outcomes from STAR and 5 ways to wellbeing were ways of measuring outcomes.</p> <p>Q3. How will we deliver? Felt that this was in relation to the governance structures and there was little progress in this respect therefore PP said that any ideas would be welcomed.</p> <p>PP requested providers to reflect on the above and forward directly to him any methods that are currently used to measure outcomes or provide feedback if any of the referenced ways e.g. 5 ways to wellbeing are being utilised.</p>	<p>PP</p> <p>All</p> <p>All</p>
<p>Item 5 – Social Prescribing – My Best Life – Update</p> <p>PP provided an update. Steering Group membership was noted as representation from CCG, BMBC, Berneslai Homes, GP's, Area Council and third sector however the group is still forming. Richard Walker is the forum's representative.</p> <p>The management base is located at Westmeads, Royston. Community bases within GP surgeries and which mirror the community nursing patches are located in the north, north east, south, central, Penistone</p>	

<p>and Dearne. The scheme was launched on the 1st April 2017. From 1/4/17 to 31/5/17, 124 referrals have been made and to date this has totalled 170. The target for referrals in the first year being 600. 90 onward referrals have been made. The majority of initial referrals have been 60 years+, retired, with a split of 63% female, 37% male. PP said the Steering Group were keen to have representation from the third sector to ensure awareness of organisations' capacity to manage onward referrals with existing resources. Early indications were that this is not an issue however PP requested that providers feedback directly to him should there be an indication contrary to this so this can be used as an evidence base to commissioners and funders. One of the challenges faced by the Steering Group would be how to show the impact a referral has had on an individual.</p> <p>HJ felt it would be interesting over the next 6 months to note whether referrals were predominantly from people living in their own homes as the data has not yet been analysed. Providers again raised the capacity to widen the referral route after the first 12 months. PP said discussions with various people would need to commence once the scheme had been in operation for 12 months.</p> <p>KRB raised if BPL were being used for onward referrals to highlight the benefits of exercise. PP said that referrals were made to any organisation where an individual's circumstances could benefit. KRB stated that BPL were looking to revitalise over the next year a GP referral system that had previously achieved good results. AS raised which organisations were used for referrals in respect of dementia specific customers as to date no contact had been made with the Alzheimers Society. PP said links were in place and a referral had been made to BIAD. Agreed PP request Natalie Dunn, Team Leader to contact KRB and AS direct.</p> <p>PP agreed to provide a further update at the forum's December meeting.</p>	<p>All</p> <p>PP</p> <p>PP</p>
<p>Item 5 – Barnsley Place Based Plan</p> <p>The forum received a presentation from J. Wike, CCG the main focus being to provide an update on the outcomes from the recent engagement and community conversations held on the Plan between February and April 2017. The responses and headline findings were discussed. The forum felt that when the CCG/hospital undertook any future consultation it would be beneficial to consider their engagement methods to ensure service user voices were heard as some response figures were quite stark. JW stated that some organisations had been more proactive in this than others and this may be indicative in the responses. The forum raised that only 6 people, mainly from the third sector had attended the focus group and felt that information with regard to this may not have been widely disseminated.</p> <p>J. Wike said that a summary report from the findings has now been published and circulated for individual organisations to consider with their governing body. For Barnsley the governing body will identify specific areas for review and this will be subject to further detailed engagement. He felt this was an area that providers could be involved in. In April new NHS guides were published on how the CCG should engage on service change and this has been taken into consideration.</p>	

<p>Information was also provided in respect of the review taking place on sustaining hospital services which will take place over the next 12 months. This will look at how hospitals can improve working together to deliver better services and felt this could a future discussion topic for the forum. The Accountable Care Partnership Board will also be looking at Accountable Care Plans and establishing at STP level how this is operated.</p>	
<p>Item 6 – Future Agenda Items Oral Health and Smoke Free Generation presentations to be given at meeting on 13/9/17. Suicide Prevention (to be tabled at future meeting) Social Prescribing Update to be provided on 13/12/17 - PP.</p>	
<p>Item 7 – Any Other Business i. Age Friendly Barnsley – PK tabled a paper outlining the purpose of the Age Friendly Conference to be held at Priory Campus on 6/10/17. This is to showcase best practice already ongoing in Barnsley and to look at what is needed to make Barnsley a more age friendly place. Providers were asked if they wished to be involved in the planning/day or forward any examples of good practice to the contacts detailed within the paper.</p>	All
<p>Item 8 – Date of next meeting – 13 September 2017 at Berneslai Homes Board Room, Gateway Plaza.</p>	
<p>Item 9 – Early Help Adults Workshop K. Dodd, BMBC gave a presentation on the Universal Information and Advice Project and the focus on digital and promoting self reliance. The forum discussed their role in respect of Live Well Barnsley and what they were doing to shift service to self serve.</p> <p>Details of how providers can get established on Live Well Barnsley are detailed in the leaflet below which is self explanatory or contact can be made with Claire Beecroft at: ClaireBeecroft@barnsley.gov.uk</p> <div style="text-align: center;">  <p>Live Well Barnsley – A5 4pp Flyer.pdf</p> </div>	